

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicants: Mingte Chen; Anil K. Annadata; Kuang Huang  
Assignee: Siebel Systems, Inc.  
Title: User Interface For Multi-Channel Communication  
Application No.: 09/823,531 Filed: March 31, 2001  
Examiner: Li B. Zhen Group Art Unit: 2194  
Docket No.: SBL0004US Confirmation No.: 7476

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Austin, Texas  
October 9, 2008

MAIL STOP RCE  
COMMISSIONER FOR PATENTS  
P. O. BOX 1450  
ALEXANDRIA, VA 22313-1450

**AMENDMENT & REMARKS ACCOMPANYING**  
**REQUEST FOR CONTINUED EXAMINATION**

Dear Sir:

This paper is responsive to the Office Action dated June 9, 2008, having a shortened statutory period expiring on September 9, 2008. Accompanying this response is a petition under 37 C.F.R. § 1.136 for a one month extension of time, setting a new time for response to October 9, 2008. Further examination and reconsideration are respectfully requested in view of the amendments and remarks set forth below.

No Amendments to the Specification or Drawings are presented in this paper.

**Amendments to the Claims** are reflected in the listing of claims which begins on **page 2** of this paper.

**Remarks** begin on **page 26** of this paper.